# #32

## COMPLETE

Collector: Web Link 1 (Web Link)

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## Page 1: Local Health Department/District Information

Q1

Department Name

Quinnipiack Valley Health District

Q2 Yes

Do you have a Board of Health?

## Page 2: Board of Health

#### Q3

Complete the Board of Health information below. Please provide direct contact information for the Chairperson.

CT

Chairperson Joy W. Donaldson

Address c/o Quinnipiack Valley Health District

City/Town North Haven

State/Province

ZIP/Postal Code 06473

Email Address jelysed@yahoo.com

Phone Number 203-248-4528

Q4 Advisory & Policy Making

**Board Function** 

## Q5

**Number of Board Members** 

13

Page 3: Director of Health and Local Health Department Information

Director of Health

Name Karen Ann Wolujewicz

Degree(s) MPH

Number of hours in Director of Health's average work week 35+

Q7 Minimum Annual Salary 100000
Please list salary figures as whole dollars per year.

Maximum Annual Salary 115000

## Q8 Yes,

An Acting Director of Health is defined as an approved individual covering for a Director of Health when he or she is absent, for example, due to a vacation, medical leave, conference, or position vacancy. See Connecticut General Statute Section 19a-200 or 19a-244.Do you have a staff person(s) who is the Acting Director of Health in your absence?

If yes, please provide the name(s) of the Acting Director of Health.:

Alicia Mulvihill

# Q9 Respondent skipped this question

If no, how do you assure coverage when the Director of Health is absent?

Q10 No

Does your department include a Housing Department?

Q11 No

Does your department include a Social Services Department?

Q12 No

Does your department include additional non-public health programs?

Q13 Yes,

Are there any collective bargaining units in your department?

If yes, how many?:

Which of the following best describes your department with respect to participation in the Public Health Accreditation Board's national accreditation program?

My department plans to apply for accreditation, but has not yet registered on e-PHAB

## Q15

Have not decided on a target year

In what calendar year does your department anticipate registering in e-PHAB in order to pursue accreditation?

# Page 4: Local Health Personnel

## Q16

#### Administrative

	Full Time	Part Time	Contracted	Min. Salary-Hourly	Max. Salary-Hourly
Assistant or Deputy Director of Health	1				\$41
Environmental Health Supervisor	1				\$42
Nursing Supervisor	0				
Office Manager	0				
Bookkeeper			1	\$60	\$100
Secretary	2				\$23

Medical

Tracer; 1 F/T Public Health Navigator

	Full Time	Part Time	Contracted	Min. Salary- Hourly	Max. Salary- Hourly
Dental Professional					
Dietitian / Nutritionist					
Lab Technician					
Nurse* (RN, APRN)*Does not include School Nurse		1			\$40
Physician / Medical Advisor			1		\$150
School Nurse					
Social Worker					
Q18 Public Health	- "			Min C.	Man C I
	Full Time	Part Time	Contracted	Min. Salary- Hourly	Max. Salary- Hourly
Emergency Preparedness Coordinator		1			\$25
Environmental Health Inspector (e.g., food, lead, housing)	4				\$38
Epidemiologist					
Health Educator					
Outreach Worker					
Other Paid Worker (Please describe below)	3	1	1		
Other Paid Worker, please describe:					

Contracted Health Program Assistant PHAB Advisor; F/T Public Health Program Assistant; F/T Contact Tracer; 1 P/T Contact

How many of your staff have the following licenses and/or certifications?

		#
Dental Hygienist (RHD)		
Dentist (DMD/DDS)		
Food Inspector		6
Health Educator (CHES)		
Lead Assessor		5
Lead Inspector		5
Nurse (RN/APRN)		1
Pharmacist (RPh)		
Phase I SSDS		6
Phase II SSDS		5
Physician (MD/DO)		
Registered Dietitian (RD)		
Registered Sanitarian (RS)		5
Social Worker (LSW)		
Veterinarian (DVM/VMD)		
Other (Please describe below)		
Page 5: Public Health Department Revenue		
Q20	Amount \$	975455
DPH funds - all regardless of source	Amount \$	0.000
Q21	Amount \$	0
State funds - other than DPH		
Q22	Amount \$	0
Federal sources - direct		

Q23 Licensure/Permit fees	Amount \$	243266
Q24 Local funds - city/town sources	Amount \$	633056
<b>Q25</b> Medicaid	Amount \$	0
<b>Q26</b> Medicare	Amount \$	0
Q27 Other revenue	Amount \$	18625
Q28 Patient personal fees	Amount \$	0
<b>Q29</b> Private foundations	Amount \$	0
Q30 Private health insurance	Amount \$	0
Q31 What is your total operating budget? 1605597		
Page 7: 10 ES - #1 Monitor health status to identify and solve community health problems		
Q32  Requirement 1: My department has participated in or conducted a local community health assessment (CHA) within the last five years.	Yes	

6 / 42

If yes, does the CHA include? (Select all that apply)

Data and information from various sources and how the data were obtained

Demographics of the population,

Description of health issues and specific descriptions of population groups with particular health inequities

erintian of factors that cou

Description of factors that contribute to specific populations' health challenges

Description of existing community assets or resources to address health issues

### Q34

If yes, please upload the CHA or provide web link.

1.1.2 CHA - Quinnipiack Valley HD.pdf (793.7KB)

#### Q35

Web link/URL

Respondent skipped this question

#### Q36

Requirement 2: My department shared the findings from the community health assessment with the residents in my jurisdiction and asked for their input. Yes

#### Q37

If yes, what methods did you use to seek input from residents? (Select all that apply)

Publication of a summary of the findings in the local press with feedback or comment forms

Community/town forums,

Presentations and discussions at local meetings

#### Q38

Requirement 3: My department routinely gathers information, collects data and/or conducts community dialogues specific to populations or geographic areas in the community where health inequities and poorer health indicators were identified in the community health assessment.

Yes

If yes, how is the data provided? (Select all that apply)

Participating in other local organizations' community meetings (e.g., church community meetings, school public meetings, community association meetings or assemblies, etc.)

Page 8: 10 ES - #1 Monitor health status to identify and solve community health problems

Q40 Yes

Requirement 1: My department shared the results of the community health assessment with the partners/stakeholders and the public.

CHA? (Select all that apply)

Q41 Emails to partners and stakeholders,

Articles in newspapers, If yes, how did your department share the results of the

Social media,

Website,

Other, please describe: Community conversation

Page 9: 10 ES - #1 Monitor health status to identify and solve community health problems

Q42 Yes

Requirement 1: My department has written processes and/or protocols used to collect surveillance data from multiple sources and to review and analyze the data.

Q43 Fax,

If yes, how are the data collected? (Select all that apply)

Web reports,

Electronic data,

Phone calls,

Other (please describe):

Reports

Q44 Yes

Requirement 2: My department has written processes and/or protocols that (1) specify which surveillance data are confidential and (2) assure the confidential data are maintained and handled in a secure confidential manner.

If yes, please upload the protocol.

#### 1.2.1 Data Confidentiality - Quinnipiack Valley HD.pdf (181.7KB)

Q46

Respondent skipped this question

If no, is the protocol in development?

Q47

Yes

Requirement 3: My department has a 24/7 contact system or protocol to collect data from those who report data to my department.

Q48

If yes, how does your department collect the data 24/7? (Select all that apply)

A designated telephone line (voice or fax),

Email address,

Designated contact person or a list of contacts

Q49

Yes

Requirement 4: My department regularly uses the state DPH surveillance systems.

Q50

If yes, which surveillance systems do your department use? (Select all that apply)

CTSITE (childhood lead),

CTEDSS (reportable diseases),

CTWiz (immunizations),

Syndromic Surveillance (opioids),

Other (please describe):

ContaCT

#### Q51

How many staff have been trained to use any of the state surveillance systems?

8

Page 10: 10 ES - #1 Monitor health status to identify and solve community health problems

Q52 Yes

Requirement 1: My department has been involved in the collection of primary quantitative data in addition to surveillance data.

Q53  If yes, how has your department collected primary quantitative data? (Select all that apply)	Surveys of target groups, Inspection data, Data collected for community health assessment
Q54  Requirement 2: My department has been involved in the collection of primary qualitative data.	Yes
Q55  If yes, how your department has been involved in the collection of primary qualitative data? (Select all that apply)	Open ended survey questions, Forums, Focus groups, Key informant interviews
Q56  Requirement 3: My department uses standardized data collection instruments to collect quantitative or qualitative data.	Yes
Page 11: 10 ES - #1 Monitor health status to identify and Q57  Requirement 1: My department analyses various types of data and draws conclusions.	d solve community health problems  Yes
Q58  If yes, do the analyses of the data include the following? (Select all that apply)	Defined timelines,  Description of the analytic process used to analyze the data  ,  Time/trend analysis
Q59 Requirement 2: My department shares data and data analyses.	Yes

If yes, with whom does you department share the data and data analyses? (Select all that apply)

Internal staff,

**Public Health Partners,** 

Elected officials,

Department of Public Health or other state entities,

Board of Health,

Residents

Page 12: 10 ES - #1 Monitor health status to identify and solve community health problems

Q61 Yes

Requirement 1: My department has used data to develop policies, processes, programs or interventions or to revise or expand existing policies, processes, programs or interventions.

Local ordinances,

If yes, how has the department used data? (Select all that

apply)

Q64

Q62

Licensing/Permitting Program,
Health Promotion Programs

Page 13: 10 ES - #1 Monitor health status to identify and solve community health problems

Q63 Yes

Requirement 1: My department provides summaries or fact sheets of community health data.

Residents,

If yes, who are the summaries/fact sheets shared with?

(Select all that apply)

Public health partners,

Community groups,

Key stakeholders,

Elected officials,

**Board of Health** 

Page 14: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q65 Yes

Requirement 1: My department has a written protocol that includes a procedure for conducting investigations of suspected or identified health problems and environmental and occupational public health hazards.

Q66 Internal staff,

If yes, for which of the following entities does the protocol delineate the assignment of responsibilities? (Select all that apply)

Contractors/consultants,

DPH (Food, Asbestos, SSDS),

Other state agencies (DEEP, DCP),

Other, please describe:

EPA, Consumer Protection, Town Park and Rec

Page 15: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q67 Yes

Requirement 1: My department conducts reviews or programmatic evaluations (e.g., After Action Report) of investigations to ensure capacity to respond to outbreaks of infectious disease.

Q68 Yes

Requirement 2: My department has a written report or other documentation of a completed investigation of a non-infectious health problem or hazard.

Page 16: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q69 Yes

Requirement 1: My department has a tracking log or audit on investigations that includes reporting lab test results and investigation results.

Q70 Tracking log,

If yes, how does your department track investigations? (Select all that apply)

Audit,

State surveillance systems (CTEDSS, CTSITE, CTEPHTalso known as MAVEN)

Page 17: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q71 Yes

Requirement 1: My department has written protocols for the containment/mitigation of health problems and hazards.

Q72 Mitigation,

If yes, does the protocol(s) include? (Select all that apply)

Contact management,

Clinical management,

Use of prophylaxis and emergency biologics,

Communication with the public health laboratory,

Process for exercising legal authority for disease

control

Page 18: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

Q73 Yes

Requirement 1: My department has an infectious disease outbreak protocols that describe the process for determining when the EOP will be implemented.

**Q74** 

If yes, please upload the protocol.

2.2.2 EOP Implementation - Quinnipiack Valley HD.pdf (513.8KB)

Q75 Respondent skipped this question

If no, is the protocol in development?

Q76 Yes

Requirement 2: My department has protocols that specifically address environmental public health hazards and that describe the process of determining when the EOP will be implemented.

Q77

If yes, please upload one protocol.

2.2.2 EOP Protocols - Quinnipiack Valley HD.pdf (377.8KB)

Q78	Respondent skipped this question
If no, is the protocol in development?	
Q79 Requirement 3: My department has cluster evaluation	Yes
protocols describing the process for determining when the EOP will be implemented.	
Q80	
If yes, please upload the protocol.	
2.2.2 EOP Evaluation - Quinnipiack Valley HD.pdf (574KB)	
Q81	Respondent skipped this question
If no, is the protocol in development?	
Page 19: 10 ES - #2 Diagnose and investigate health pr	roblems and health hazards in the community
Q82	No
Requirement 1: My department has a written description of how it determines if an event has risen to the level of significance requiring an AAR.	
Q83	Yes
If no, is the documentation in development?	
Q84	
How many drills and exercises did your department conduct	or participate in the last fiscal year?
0	
Q85	
How many real world public health events did your departme	ent respond to in the last fiscal year?
1	
Q86	
How many were significant that required the development of	an AAR?
1	

Page 20: 10 ES - #2 Diagnose and investigate health ր	problems and health hazards in the community
Q87	Yes
Requirement 1: My department has policies and procedures outlining how the department maintains 24/7 access to support services in emergencies.	
288	Respondent skipped this question
f no, are the policies and procedures in development?	
Q89	Yes
Requirement 2: My department has a call down list that is used to contact epidemiological and environmental local public health resources.	
<b>5</b> 90	
fyes,	
When was the call down list last tested?	06/28/2021
What was the response time?	24 hours
Q91	Yes
Requirement 3: My department has a written policy or procedure to assure 24/7 access to laboratory services.	
Q92	
f yes, please upload the protocol.	
2.3.2 Access to Lab Services.pdf (663.1KB)	
<b>5</b> 93	Respondent skipped this question
f no, is the policy/procedure in development?	

Yes

Q94

Requirement 4: My department has protocols for handling and submitting of specimens.

If yes, please upload the protocol.

#### 2.3.2 Lab Specimen - Quinnipiack Valley HD.pdf (927.7KB)

#### **Q96**

Respondent skipped this question

If no, is the policy/procedure in development?

Page 21: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q97** Yes

Requirement 1: My department has a protocol, procedure or policy that identifies support personnel (within or outside the department) who will be called on to provide surge capacity.

**Q98** 

Q102

Respondent skipped this question

If no, is the protocol/procedure/policy in development?

Q99 Yes

Requirement 2: My department has staffing lists for surge capacity which includes both the staffing needed for a surge response and how staff will fill those needs.

Q100

Email,

If yes, how are staff notified if they are needed for surge capacity? (Select all that apply)

Call down,

**Text** 

Q101 Yes

Requirement 3: My department has a document detailing the availability of equipment (transportation, field communications, personal protective equipment (PPE), etc.) to support a surge.

Respondent skipped this question

If no, is the document in development?

Q103 No Requirement 4: My department has a schedule for training or exercises to prepare personnel who will serve in surge capacity (e.g., ICS or PPE). Q104 No If no, is the schedule in development? Q105 Yes Requirement 5: My department has a list and description of contracts, MOAs/MOUs, and/or mutual assistance agreements providing addition staff and services, including laboratory services, for surge capacity. Page 22: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community Q106 Yes

Requirement 1: My department has a communication protocol to contact staff, health care providers, response partners, the media and others, 24/7.

#### Q107

hazard.

If yes, please upload the protocol.

#### 2.4.1 Communication Protocol - Quinnipiack Valley HD.pdf (687KB)

Q108 Respondent skipped this question If no, is the protocol in development? Q109 Yes Requirement 2: My department provides information to partners and the public about how to contact the health department to report a public health emergency, risk, problem, or environmental or occupational public health

If yes, how does your department inform partners and the public? (Select all that apply)

Web page,

Press release/media,

Social media,

Fax broadcasts,

**Email listservs** 

Q111

Requirement 3: My department's partners and the public can contact the health department 24/7.

Yes

Q112

If yes, how does the public and partners contact your department 24/7? (Select all that apply)

Police dispatch,

Web site,

24/7 phone number,

Email,

Staff call down list

Q113

Requirement 4: My department has established or participates in a Health Alert Network (HAN) or similar system that receives and issues alerts 24/7.

No

Q114

If yes, how often does your department test the system?

Respondent skipped this question

Q115

Requirement 5: My department provides information to the public and uses the media to communicate information to the public during a public health emergency.

Yes

Q116

If yes, how does your department provide information and use the media to communicate information to the public? (Select all that apply)

Web page,

Social media,

Distribution of printed materials (brochures, flyers, factsheets)

,

Fax broadcasts,

Email listservs,

Press release,

**Public service announcement** 

Page 23: 10 ES - #3 Inform, educate, and empower people about health issues

Q117 Yes

Requirement 1: My department has provided information to the public on health risks, health behaviors, disease prevention, or wellness.

Q118

Q120

If yes, how has your department provided information to the public? (Select all that apply) Public presentation,

Brochure,

Social media,

Public service announcement,

Other, please describe: Printed materials, website

Q119 Yes

Requirement 2: My department has developed and implemented or sustained population based health promotion strategies.

oromotion strategies.

Immunizations,

Media campaigns,

Radon test kits

If yes, what types of health promotion strategies were developed and implemented or sustained? (Select all that apply)

Page 24: 10 ES - #3 Inform, educate, and empower people about health issues

**Q121** Yes

Requirement 1: My department has assessed health inequity across the jurisdiction within the last five years.

Q122 The use of health equity indicators

If yes, does the assessment include? (Select all that apply)

Page 25: 10 ES - #3 Inform, educate, and empower people about health issues

Q123 No

Requirement 1: My department has a policy, plan or strategy for branding.

Respondent skipped this question

If yes, does the branding policy, plan or strategy? (Select all that apply)

Q125

No

If no, is the policy, plan or strategy in development?

Page 26: 10 ES - #3 Inform, educate, and empower people about health issues

Q126

Yes

Requirement 1: My department has external communication procedures or protocols.

Q127

If yes, does the external communication procedures or protocols include? (Select all that apply)

The process for dissemination of accurate, timely, and appropriate information for different audiences

A contact list of media and key stakeholders,

The responsibilities and expectations for positions interacting with the news media

7

A designated staff position as the public information officer – please provide the staff person's name below.:

Alicia Mulvihill

Q128

If yes, please upload the procedure or protocol.

3.2.3 External Communications Protocol - Quinnipiack Valley HD.pdf (451.7KB)

Q129

Respondent skipped this question

If no, is the protocol in development?

Page 27: 10 ES - #3 Inform, educate, and empower people about health issues

Q130 Yes

Requirement 1: My department has a risk communication plan, protocol or procedure.

If yes, does the risk communication plan, protocol or procedures? (Select all that apply)

Address how information is provided 24/7,

Delineate roles, responsibilities and chain of command,

Address how message clearance will be expedited,

Describe on the health department will work with media

Address preventing public alarm by addressing with misconceptions or misinformation

## Q132

If yes, please upload the plan, protocol or procedure.

RISK Communication Plan.pdf (270.5KB)

Q133 Respondent skipped this question

If no, is the plan, protocol or procedure in development?

Page 28: 10 ES - #3 Inform, educate, and empower people about health issues

Q134 Yes

Requirement 1: My department maintains a website or web page to inform the public about public health issues.

Q135 Health data,

If yes, my department's website or web page has the following information: (Select all that apply)

Links to public health-related news,

Information and materials from program activities,

Links to CDC and other public health-related federal, state, or local agencies, as appropriate

The names of the Director of Health and leadership team

Page 29: 10 ES - #3 Inform, educate, and empower people about health issues

Q136 Yes

Requirement 1: My department has demographic data defining ethnic distribution and languages in the jurisdiction.

Q137 Yes

Requirement 2: My department has access to staff or contractors who provide interpretation, translation or specific communication services.

#### Q138

If yes, how does your department provide interpretation, translation or specific communication services? (Select all that apply)

Language telephone services,

Translation services/contractors,

Language cards,

Other (please describe):

Available translated materials from other reliable sources (DPH, Schools)

Page 30: 10 ES - #4 Mobilize community partnerships and action to identify and solve health problems

Q139 Yes

Requirement 1: My department has been an active member of a community partnership(s) or coalition(s) to improve the health of the community.

#### Q140

If yes, what sectors of the community do the members of the partnership(s) or coalitions(s) represent? (Select all that apply) School systems,

Hospitals/Community Health Centers,

Social service organizations,

Local government agencies,

Not-for-profit organizations,

Community members,

Youth organizations,

Other, please describe:

New Haven Area Partnership

## Q141

If yes, which health issue(s) are being addressed in the community partnership(s) or coalition(s)? (Select all that apply)

Chronic disease prevention,

Substance abuse,

Other, please describe:

School-based Health Centers (SBHCs)

#### Q142 Yes

Requirement 2: My department has made a change in a policy or created or revised a program that was implemented through the work of the partnership(s) or coalitions(s).

If yes, what policy change or revision was implemented? (Select all that apply)

Other, please describe:

Access to Birth Control at SBHCs

Page 31: 10 ES - #4 Mobilize community partnerships and action to identify and solve health problems

Q144 Yes

Requirement 1: My department engages with the community as a whole or with specific populations that will be affected by a policy or strategy.

Q145

If yes, which sectors of the community has your department engaged? (Select all that apply)

Senior Citizens,

School-age groups,

Service providers, i.e., tattoo artists, salon owners, nail technicians, massage therapists, food establishment owners and workers

,

**Advisory groups** 

Q146 Yes

Requirement 2: My department communicates and collaborates with the governing entity, advisory board and/or elected officials concerning public health policy or strategy at least quarterly.

Q147 Meetings,

If yes, how does your department communicate and collaborate? (Select all that apply)

Reports,

**Emails** 

Page 32: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q148 Yes

Requirement 1: My department monitors and tracks the public issues being discussed by my department's governing entity, elected officials, individuals and/or other entities that set policies and practices that impact the health department or public health.

If yes, how is your department monitoring and tracking issues? (Select all that apply)

Meeting agendas and minutes,

List-serves,

Professional organizations (CADH, CEHA)

Page 33: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q150 Yes

Requirement 1: My department has contributed to the formal discussions concerning public policy and practice and its impact on public health.

Q151 Talking points,

If yes, how has your department contributed to the discussions? (Select all that apply)

Participation in an advisory or work group

Page 34: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q152 Yes

Requirement 1: My department has informed policy makers and/or the public about potential health impacts of policies that are being considered or in place.

## Q153

If yes, how has your department informed policy makers and/or the public? (Select all that apply)

Distribution of emails, briefing statements or reports on policy impacts

Meetings/discussions of policy issues and impacts,

Presentation of evaluation or assessments of current and/or proposed policies

Page 35: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q154 Yes

Requirement 1: My department has a community health improvement plan (CHIP) dated within the last five years.

If yes, does the CHIP include the following? (Select all that apply)

Community health priorities,

Measurable objectives,

Improvement strategies,

Activities with time-framed targets,

Consideration of national or state health improvements

priorities

Q156

If yes, please attach the CHIP or provide the web link.

5.2.2 CHIP - Quinnipiack Valley HD.pdf (793.7KB)

Q157

Respondent skipped this question

Web link/URL

Q158

Respondent skipped this question

If no, where is your department in the process? (Select one)

Page 36: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q159 No

Requirement 1: My department has a tracking process to document actions taken toward the implementation of the CHIP.

Q160 No

Requirement 2: My department and/or my partners have implemented some areas of the CHIP.

Q161 Respondent skipped this question

If yes, what area has been implemented and by whom? (Provide one example)

Page 37: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q162 No

# Q163 Respondent skipped this question If yes, does the plan include? (Select all that apply) Q164 My department has not begun a strategic plan If no, where is your department in the process? (Select one) Page 38: 10 ES - #5 Develop policies and plans that support individual and community health efforts Q165 Respondent skipped this question Requirement 1: Since the strategic plan's adoption, my department has reviewed the plan and has monitored and assessed progress towards reaching the goals and objectives. Page 39: 10 ES - #5 Develop policies and plans that support individual and community health efforts Q166 Yes Requirement 1: My department participates in preparedness meetings with other government agencies, local health departments and health care providers. Q167 Yes Requirement 2: My department has conducted drills or exercises or responded to real events that tested components of the All Hazards EOP within the last five years.

Q168 No

If yes, did your department develop an AAR after the emergency or drill/exercise?

Q169 No

Requirement 3: As a result of an exercise, drill or real event, my department has revised the All Hazards EOP.

Page 40: 10 ES - #5 Develop policies and plans that support individual and community health efforts

Q170  Requirement 1: My department has a public health emergency response plan that is dated within the last five years.	Yes
Q171  If yes, does your department's public health EOP include? (Select all that apply)	The health department staff responsible for coordinating a response  The roles and responsibilities of the health department and its partners  A health department communication network that addresses communication with other members of emergency networks or organizations that are also responders; or an emergency communication plan.  How the health department will manage continuity of operations during an emergency
Q172  Requirement 2: Within the last five years, my department has tested the public health EOP through drills and exercises.	Yes
Q173  If yes, did your department complete an AAR the drills or exercises?	No
Q174  Requirement 3: My department has revised the public health EOP based on AARs.	No
Page 41: 10 ES - #6 Enforce laws and regulations that Q175	protect health and ensure safety  Yes

Requirement 1: My department reviews regulations, statutes, and ordinances for their public health implications.

If yes, when reviewing laws, does your department? (Select all that apply)

Consider evidence-based practices, promising practices

Use model public health laws, checklists, templates or some other standard outline or guide

,

Collaborate with other municipal departments, Tribes, state health department

#### Q177

Requirement 2: My department has access to legal counsel as needed.

Yes

Page 42: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q178 Yes

Requirement 1: My department provides advice and recommendations to the governing entity and/or elected officials on the public health impact of new laws and changes to current laws.

## Q179

If yes, how does your department provide advice and recommendations? (Select all that apply)

Issue briefs,

Talking points,

Fact sheets,

Presentations,

Meetings

Page 43: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q180 Yes

Requirement 1: My department's staff have been trained in laws related to their job responsibilities within the past two years.

Food,

Q181

elect **Lead**,

If yes, on which laws have staff received training? (Select all that apply)

Infectious disease (e.g., TB, STD, immunizations),

Subsurface sewage disposal systems,

Housing, hoarding, blight,

Opioid/naloxone,

Legal orders,

Disaster response/emergency preparedness,

Vector control,

Surveillance/outbreak investigations

Q182

Yes

Requirement 2: My department ensures consistent application of public health laws.

Q183

If yes, how does your department ensure the consistent application of public health laws? (Select all that apply)

Internal audits,

Enforcement documents or logs,

Written review of case reports,

Communications with other agencies,

Other (please describe):

written policies and procedures

Page 44: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q184 Yes

Requirement 1: My department has information concerning public health related laws available to the public.

Q185

If yes, how is your department providing information concerning public health related laws? (Select all that apply)

Website,

Flyers/Brochures,

Email or fax,

Regular mail,

Phone conversations

Q186 Yes

Requirement 2: My department has information about permit/license applications available to the public.

Q187 Website,

If yes, how is your department providing information about permit/license applications? (Select all that apply)

Flyers/Brochures,

Email or fax,

Regular mail,

Phone conversations

Page 45: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q188 Yes

Requirement 1: My department provides information or education to regulated individuals or entities about their responsibilities related to public health laws.

Q189 Website,

If yes, how is your department providing information or education to regulated individuals or entities? (Select all that apply)

Flyers/Brochures,

Email or fax,

Regular mail,

Phone conversations,

Other (please describe):

provide application packets, offer office hours for

consultations

Page 46: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q190 Yes

Requirement 1: My department has local ordinances/regulations for conducting enforcement actions.

Q191	Housing,		
If yes, what types of ordinances/regulations? (Select all that apply)	Food,		
	Hair Salon,		
	Nail Salon,		
	Tattoo Parlor,		
	Public Pool,		
	Massage Parlor,		
	Private wells,		
	Septic systems,		
	Other (please describe):		
	hotel/motel		
0400			
Q192			
Please provide a link to where these ordinances can be foun	d:		
https://qvhd.org/inspections-and-licensing			
Q193	Yes		
Requirement 2: My department has a written procedure or protocol (e.g. decision tree) for enforcement program areas.			
Q194			
If yes, please upload the protocol.			
6.3.1 Enforcement Protocol - Quinnipiack Valley HD.pdf (335.1K	В)		
Q195	Respondent skipped this question		
If no, is the protocol in development?			
Page 47: 10 ES - #6 Enforce laws and regulations that p	protect health and ensure safety		
Q196	Yes		
Requirement 1: My department maintains a database or log of inspection reports with action taken, current status, follow-up, return inspections, and final results/closure.			

If yes, what is/are the database(s) or log(s)? (Select all that apply)

Infectious disease (CTEDSS - MAVEN),

Access database,

Spreadsheet,

Childhood Lead (CTSITE - MAVEN)

Page 48: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q198 Yes

Requirement 1: My department has a database or log of actions related to investigations and complaints.

Q199 Hearings,

If yes, does the database or log document? (Select all that apply)

Notice of violations,

Legal orders

Page 49: Copy of page: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q200 Yes

Requirement 1: My department analyzes the information in the database or log of investigations and complaints.

Q201 Statutory requirements,

If yes, does your department analyze the data for? (Select all that apply)

Patterns and trends,

Development of a summary annual report

Q202 No

Requirement 2: My department conducts debriefings or other methods to evaluate what worked well, to identify problems and recommends changes in the investigation/response procedure to the enforcement protocols or procedures.

Page 50: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

Q203 Yes

Requirement 1: My department has a protocol for notifying other agencies and the public of enforcement activities.

If yes, how does your department notify other agencies and the public of enforcement activities? (Select all that apply)

#### Minutes from public meetings,

Other (please describe):

copies of Notice of Violation to municipal partners

#### Q205

If no, is the protocol in development?

Respondent skipped this question

Page 51: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q206 Yes

Requirement 1: My department participates in a collaborative process to assess the availability of health care services to the population.

## **Q207**

If yes, with whom does your department collaborate to assess the availability of health care services? (Select all that apply)

Social service organizations,

Community based organizations,

Mental/behavior health organizations,

Local Coalitions,

Specific populations who may lack health care and/ or experience barriers to service (e.g., disabled, non-English speaking)

Q208

If yes, do you maintain documentation (agendas, minutes, rosters) of the collaborative process/meetings?

Yes

**Q209** 

Requirement 2: My department shares public health data for assessment and planning purposes.

Yes

Q210

If yes, how does your department share the data? (Select all that apply)

Reports,

Emails,

Data sharing agreements

Q211

Yes

Requirement 3: My department assesses emerging issues that may impact access to care.

If yes, please provide an example of an emerging issue.

COVID-19 access to vaccination and testing sites

Page 52: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q213 Yes

Requirement 1: My department has a process for identifying populations who lack access to health care.

Q214

If yes, how are the populations identified? (Select all that apply)

Analysis of secondary or health care data,

Coalitions,

Community groups,

**Public Health Partners** 

Q215 Yes

Requirement 2: My department has a report or has developed a report that identifies populations who experience barriers to health care services.

**Q216** Age,

If yes, in the report, are the populations who experience barriers identified by the following? (Select all that apply)

Ethnicity,

Geographic location,

Health insurance status,

Educational level,

Special health needs

Page 53: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q217 Yes

Requirement 1: My department has a process used to identify gaps in health care services and barriers to health care services.

**Q218** 

If yes, how are the gaps in health care services and barriers to care identified? (Select all that apply)

Community Health Assessment,

Analysis of hospital admissions or emergency department data

Q219 No

Requirement 2: My department has a report or developed a report of analysis of data from various sources that identify and describe gaps in access to health care services and barriers to health care services in my jurisdiction.

Q220 Respondent skipped this question

If yes, does the report include? (Select all that apply)

Page 54: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q221 Yes

Requirement 1: My department participates in a collaborative process for developing strategies to improve access to health care.

Q222

If yes, what strategies has the coalition developed to improve access to health care services and reduce barriers to care? (Select all that apply)

Linking individuals with needed and convenient services

Establishing systems of care in partnership with other members of the community

Addressing transportation barriers,

Addressing clinic hours

Page 55: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q223 Yes

Requirement 1: My department has collaboratively implemented strategies to improve access to health care services for those who experience barriers.

Q224

If yes, what strategies have been implemented to improve access to health care services? (Select all that apply)

Contractual arrangements with local VNA services,

Subcontracts in the community to deliver health care services in convenient and accessible locations

Page 56: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

Q225 Yes

Requirement 1: My department has initiatives to ensure that access and barriers are addressed in a culturally competent manner and take into account cultural, language and low literacy barriers.

Q226 Use of lay health advocates indigenous to the target population

If yes, what are some of the initiatives? (Select all that

apply)

Culturally competent initiatives developed with members of the target population

Language/interpretive services,

Collaboration with other municipal departments (e.g., schools, social services)

Page 57: 10 ES - #8 Assure competent public and personal health care workforce

Q227 Yes

Requirement 1: My department actively promotes public health as a career choice.

**Q228** Collaboration with a school or college of public health to host interns/volunteers

If yes, how? (Select all that apply)

Guest lecturing at a college,

Making presentations to students about public health

and public health careers

Page 58: 10 ES - #8 Assure competent public and personal health care workforce

Q229 No

Requirement 1: My department has a workforce development plan.

Q230 Respondent skipped this question

If yes, does the workforce development plan? (Select all that apply)

Q231 No If no, is the plan in development? Q232 No Requirement 2: My department has implemented its workforce development strategies. Q233 Respondent skipped this question If yes, what workforce development strategies have been implemented? (Select all that apply) Page 59: 10 ES - #8 Assure competent public and personal health care workforce **O234** Yes Requirement 1: My department ensures a competent workforce. **Q235** Documented process for recruitment of qualified staff, If yes, how does your department ensure a competent Job descriptions and requirements for specific workforce? (Select all that apply) certifications, skills, training, experience and education Protocol/process to verify staff qualifications, Documents that the qualifications have been verified for all staff hired in the past 2 years Page 60: 10 ES - #8 Assure competent public and personal health care workforce Q236 Yes Requirement 1: My department documents staff's completion of their professional development activities. Q237 Continuing education for certifications/licenses, Training opportunities (e.g., HIPAA, emergency If yes, what types of professional development activities? (Select all that apply) response, methods for the presentation of data, health equity, and communications)

Tuition reimbursement/time-off for classes

Q238 No

Requirement 2: My department provides leadership and/or management development training programs.

Q239 Respondent skipped this question

If yes, what type of leadership and/or management development training programs? (Select all that apply)

Q240 Yes

Requirement 3: My department provides an environment in which employees are supported in their jobs.

Q241 Supporting staff's regulatory work, which can be met with resistance with resistance

environment? (Select all that apply)

'

Providing professional development opportunities,

Providing tuition reimbursement,

Maintaining institutional memory, the transfer of knowledge, succession planning

Encouraging systems thinking, change management,

data use for decisions, and a culture of quality improvement

Providing collaborative learning opportunities (e.g., participation on boards, committees, and task forces in community, collaborative planning sessions, shared reviews of program evaluations, etc.)

Page 61: Copy of page: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and

Q242 No

Requirement 1: My department has adopted a performance management system with input from staff and leadership.

Q243 Respondent skipped this question

If yes, does the performance management system include? (Select all that apply)

Q244 No

If no, is the department in the process of adopting a system?

Page 62: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q245 Respondent skipped this question

Requirement 1: My department has a committee or team that is responsible for implementing the performance management system.

Q246 Respondent skipped this question

If yes, does the committee or team? (Select all that apply)

Q247 Respondent skipped this question

If yes, for which area(s) has the performance management system been implemented? (Select all that apply)

Page 63: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q248 No

Requirement 1: My department collects, analyzes, and draws conclusions from feedback from different customer groups.

Q249 Respondent skipped this question

If yes, what groups have you surveyed? (Select all that apply)

Q250 No

Requirement 2: My department has implemented changes/improvements based on the customer feedback.

Q251 Respondent skipped this question

If yes, what is one (1) change that your department has implemented?

Page 64: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q252 No

Requirement 1: My department provides staff development in performance management.

Q253 Respondent skipped this question

If yes, how does your department provide staff development in performance management? (Select all that apply)

Page 65: 10 ES - #9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q254 No

Requirement 1: My department has a written quality improvement (QI) plan that is dated within five years.

Q255 Respondent skipped this question

If yes, does the QI plan address the following? (Select all that apply)

Q256 My department has not begun a QI plan

If no, where is your department in the process? (Select one)

Page 66: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

Q257 Respondent skipped this question

Requirement 1: My department has documentation of implemented quality improvement activities based on the QI plan.

Q258 Respondent skipped this question

If yes, did the documented QI activities include the following? (Select all that apply)

Page 67: 10 ES - #10 Research for new insights and innovative solutions to health problems

**Q259** Yes

Requirement 1: My department has incorporated an evidence based or promising practice in a process, program or intervention.

If yes, what is/are the source(s) of the evidence-based or promising practice? (Select all that apply)

Published study or article,

State agencies/departments,

National organizations,

Community-based organizations

#### Q261

If yes, please upload or describe one promising practice implemented.

10.1.1 Promising Practice - Quinnipiack Valley HD.pdf (174.9KB)

#### Q262

Promising practice description

Data 2000 training

Page 68: 10 ES - #10 Research for new insights and innovative solutions to health problems

Q263 Yes

Requirement 1: My department has communicated research findings and their public health implications to stakeholders, other health departments, other organizations, and/or the public.

#### Q264

If yes, describe the research.

opioid use disorder

### Q265

If yes, with whom did your department communicate the research findings? (Select all that apply)

Governing entity,

Elected/appointed officials,

Local agencies/departments,

General public

Page 69: 10 Essential ServicesCertification

Q266 Yes

The Director of Health ensures that the provisions of a basic health program, as per CGS Section 19a-207a, are being provided to the community and that the information included in this report is accurate and true to the best of his/her knowledge.